NC Medicaid Managed Care Health Plan Assignments Completed for Beneficiaries

NC DHHS announced 97% of Medicaid beneficiaries have been enrolled in a plan that includes their current primary care provider (PCP). A summary of NC Medicaid Managed Care enrollment by plans and regions can be found here.

Confirmation notices and health plan welcome packets will be mailed to beneficiaries through June 12. Beneficiaries have until Sept. 30, 2021 to change plans for any reason by contacting the NC Medicaid Enrollment Broker website by calling 833-870-5500 (TTY: 833-870-5588). After September 30th, beneficiaries must wait until their next Medicaid recertification date to change health plans, unless there is a special reason.

OB Relevant Managed Care Guidance

Beneficiary Enrollment

- Medicaid Beneficiary Outreach Materials
- Do I need to choose a Health Plan?
- Health Plan Auto Enrollment
- PCP Auto Assignment

Care Management

- CMHRP Pregnancy Risk Screening Form – English & Spanish
- CMHRP Program Guide in Managed Care

Claims Submission Guidelines

- Managed Care Eligibility for Newborns: What Providers Need to Know

Provider Resources

- All Provider Fact Sheets
- Day One Provider Quick Reference Guide
- Fireside Chat Slides
- Medicaid Provider and Health Plan Look-Up Tool
- Provider FAQs
- What Providers Need to Know Before & After Launch

Services

- Non-Emergency Medical Transportation Part-1 & Part 2
Recordings of the PHP Maternity Program Overviews

- AmeriHealth Caritas
- Carolina Complete Health
- Healthy Blue
- UnitedHealthcare
- WellCare

Majority OB Medicaid (MOM) Workgroup

- Don’t Leave Money on the Table: slides, recording
- Sterilization Denials: slides
- OB Ultrasound Denials: slides, recording
- Managed Care High Level Overview: slides, recording
- Beneficiary Enrollment/Newborn Eligibility/Updated Circumcision Policy: slides, recording
- Managed Care & OB Specific Q&A: slides

NC Maternal Mental Health MATTERS

Free statewide psychiatric consultation service for health care providers who see pregnant and postpartum women.

NC MATTERS offers:

- Answers to your diagnostic and clinical questions by a perinatal psychiatrist
- Help connecting your patient to local resources, or a higher level of specialized care
- Free training and didactic presentations by request for your clinic

Call (919) 681-2909 x 2 Mon-Fri 8am-5pm or visit their website.

Updated! Practice Advisory: Vaccinating Pregnant and Lactating Patients Against COVID-19

Updated on April 28, 2021—ACOG continues to recommend pregnant individuals have access to COVID-19 vaccines. ACIP met to further review the data related to cases of what is now referred to as thrombosis with thrombocytopenia syndrome. After a thorough review of the available data and public health impact considerations, ACIP recommended to lift the pause and reaffirmed its initial recommendations for the use of the Janssen COVID-19 vaccine. Link.

Family Planning Policy Update

Clinical Policy 1E-7, Family Planning Services Revised Effective May 1, 2021.

Includes the following updates:

- Allowance for prescribing Oral Contraceptive Pills (OCPs) will be extended from a three-month supply to a 12-month supply
- Policy clarification that Emergency Contraception is available from the pharmacist with a prescription only
## PHP Contact Information

### AmeriHealth Caritas


### Carolina Complete Health

<table>
<thead>
<tr>
<th>Name</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Veronica Piper</td>
<td><a href="mailto:veronica.l.piper2@carolinacompletehealth.com">veronica.l.piper2@carolinacompletehealth.com</a></td>
</tr>
<tr>
<td>Sheena Ming</td>
<td><a href="mailto:sheena.m.ming@carolinacompletehealth.com">sheena.m.ming@carolinacompletehealth.com</a></td>
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### Healthy Blue

<table>
<thead>
<tr>
<th>Name</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mary Beth Dahlstein</td>
<td><a href="mailto:mary.dahlstein@healthybluenc.com">mary.dahlstein@healthybluenc.com</a></td>
</tr>
</tbody>
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### UnitedHealthcare

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Miriam Campbell, MPH</td>
<td>Clinical Practice Consultant - Regions 1 &amp; 3</td>
<td><a href="mailto:miriam_campbell@uhc.com">miriam_campbell@uhc.com</a></td>
<td>O: 763-361-4388 C: 828-318-4513</td>
</tr>
<tr>
<td>Lori Parsons, RN, BSN, CCM</td>
<td>Clinical Practice Consultant - Region 2</td>
<td><a href="mailto:lori_parsons@uhc.com">lori_parsons@uhc.com</a></td>
<td>O: 763-361-4380 C: 336-469-8689</td>
</tr>
<tr>
<td>Kern Eason, MBA</td>
<td>Clinical Practice Consultant - Region 4</td>
<td><a href="mailto:kern_eason@uhc.com">kern_eason@uhc.com</a></td>
<td>O: 763-347-3299 C: 924-389-6934</td>
</tr>
<tr>
<td>Brittany McElroy, BSN, CCM</td>
<td>Clinical Practice Consultant - Region 5</td>
<td><a href="mailto:brittany_mcelroy@uhc.com">brittany_mcelroy@uhc.com</a></td>
<td>O: 763-347-3294 C: 910-200-9499</td>
</tr>
<tr>
<td>Tami Hilton, RN, BSN</td>
<td>Maternal Child Health Coordinator - Region 6</td>
<td><a href="mailto:tammera_hilton@uhc.com">tammera_hilton@uhc.com</a></td>
<td>C: 252-515-4889</td>
</tr>
</tbody>
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### WellCare

<table>
<thead>
<tr>
<th>Name</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Missy Burrell</td>
<td><a href="mailto:melissa.burrell@wellcare.com">melissa.burrell@wellcare.com</a></td>
<td>984-867-8744</td>
</tr>
</tbody>
</table>