Is NC Medicaid still planning to move into Managed Care?

Yes, Managed Care is scheduled to go live July 1, 2021. Member open enrollment will begin March 15, 2021. Updated information will be posted, as it becomes available, on the Medicaid DHHS website (https://medicaid.ncdhhs.gov/transformation). Feel welcome to reach out to your PMH OB coordinator and/or OB champion with concerns or questions.

What do I need to do to prepare for managed care?

- Contract with each Prepaid Health Plan (PHP) before open enrollment. Contracting now will ensure that your practice is listed among the choices your Medicaid funded patients will see during open enrollment.
- Confirm that your practice information is up to date in NC Tracks.

How can we stay informed on the progress and Managed Care reform?

NC Medicaid (DHB) will be partnering with AHEC and CCNC to host bi-monthly Managed Care Update webinars. Webinar schedule will be shared when available.

What amount of support can Pregnancy Medical Homes expect from OB Coordinators until Managed Care go live?

OB Coordinators will share a monthly email packed with important OB specific information and managed care updates. OB Coordinators will also share real time risk screening data, quarterly quality metric data and be available to answer your PMH questions. It is important that PMHs continue to provide OB Coordinators with practice/provider changes via the PMH change form, so your practice does not miss any of the PMH financial incentives.

My practice serves a large Medicaid population. How can I learn more about effective billing and revenue through Medicaid?

The PMH program will be leading a Majority OB Medicaid “MOM” Practice Manager workgroup. We will focus on ensuring practices with a large Medicaid population are utilizing payment processes and incentives now and with transition to Managed Care. If you are interested in joining this workgroup, please contact your OB coordinator. For now, you can obtain billing guidelines at https://medicaid.ncdhhs.gov/providers/clinical-coverage-policies/obstetrics-and-gynecology-clinical-coverage-policies.