

Practice Transformation Network Overview

What PTN Expects From Your Clinicians and Practice

- Make a commitment to achieve the aims of reducing costs, improving population health and improving the experience of care, and be willing to dedicate the necessary resources to get there
- Identify a provider champion and quality improvement team that meets regularly
- Engage with the PTN Coach to work through the five stages of transformation and associated change package concepts and strategies
- Work with the PTN Coach and/or Alliant QIO to complete an initial CMS Practice Assessment Tool within the first 30 days of enrollment and every 6 months thereafter
- Work with the PTN Coach to develop an aim statement and plan to address specific goals of transformation based on the baseline practice assessment
- Participate in training of QI methods and tools as well as other trainings deemed appropriate based on program goals; amount of time in training will vary based on what the practice needs
- Actively participate in rapid cycle small tests of change and help identify best practices
- Collect, review and work to improve CORE measures applicable to the practice populations
- Participate in using the Health Communities web portal for collaboration and sharing
- Engage in periodic collaborative learning activities such as webinars
- Share your experience — what has worked and what has not
- Participate in PQRS reporting, as applicable and outlined in the participation agreement

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What Your Practice Can Expect From Your PTN Coach

- Mentor, guide, and provide on-site assistance to support the practice through “five phases of transformation” using change package concepts and strategies.
- Provide a minimum of (1) on-site practice visit per month with supplemental communication via email, or phone in the interim
- The coach will meet the practice where it is and together will discuss the support hours needed and plan accordingly.
- Help the practice develop a bold aim and subsequent plan that addresses specific practice goals based on the baseline practice assessment
- Work with the practice to develop an integrated, operational quality improvement team to drive improvement for this program and into the future
- Provide free QI tools and resources to assist with transformation work
- Teach the practice basic QI skills including how to conduct rapid cycle small tests of change and identify best practice
- Host collaborative learning activities, including conference calls and webinars
- Educate the practice on the PTN CORE measure set, change package, tools, documentation and reporting or measurement requirements and provide any necessary templates
- Help the practice review, analyze and interpret its own data to determine quality of care and to identify any patterns, opportunities or other high-risk activities
- Help the practice develop a format to catalog QI work, trainings, and resources utilized to assist with the dissemination of best practice initiatives

In essence, a practice working with a PTN coach will develop the tools, processes, and knowledge that will help them enhance their current QI efforts and sustain them for long-term benefit as we move toward a value-based health care environment.