



Hurricane Florence – Medical Assistance and Care Coordination by Community Care of North Carolina

Community Care of North Carolina (CCNC), the organization that manages care for our state's **Medicaid population**, is pitching in to assist shelters dealing with medical issues in the wake of Hurricane Florence.

For citizens presenting at shelters who have been displaced from their homes and/or are unable to get needed medical care, CCNC will try to connect them with the medical resources they need.

Just call our toll-free line at **(877) 566-0943** to connect to CCNC's Outreach & Care Coordination team. They will assess your needs and connect you with appropriate local resources for medical care, behavioral health care, prescription drugs and medical devices (e.g., oxygen tanks, walkers). *There is no charge for our review and referral.*

What we can help people with:

- Locating primary care resources operating near your shelter.
- Referrals to local agencies that can assist them with food, housing or transportation needs.
- Understanding or filling prescriptions, including finding a local pharmacy that can supply and/or deliver medications.
- Help in managing a chronic condition.
- Questions about Medicaid coverage and the locations of providers participating in the Medicaid program.
- Support with behavioral/emotional needs.

While our focus is Medicaid beneficiaries, we'll also try to help citizens covered by Medicare or commercial insurance, or who are uninsured. Specific information on coverage for commercial programs is best obtained directly from the insurer carrier via the number on the member's card – but we'll try to help them determine what medical services are open and available locally.

If someone in your shelter needs medical help and you're not sure where to turn, call CCNC!

CCNC Outreach & Care Coordination

(877) 566-0943