



CCNC: Results-Driven. Industry-Validated.

Making a Difference in North Carolina—County by County, Community by Community

As the nation's largest and longest-running medical home system, CCNC brings advanced primary care and comprehensive management of complex patients to all 100 counties in North Carolina.

- We resolve problems at the community level and expand practical solutions throughout the state, resulting in reduced costs and improved outcomes
- We provide documented benefits to payers, clinicians, and patients

Proven Success by the Numbers

It's one thing to *have* a goal of reducing costs and improving care. But, for CCNC, *achieving* that goal day in and day out is our constant focus. And our numbers prove it.



Reduced Hospital Utilization by High-Risk Patients

- Inpatient rates - 28% below expected



Improved Patient Satisfaction

- 94.7% patient satisfaction for care management
- 98% patient satisfaction regarding care coordination among providers when a CPESN pharmacy is utilized



Satisfied and Engaged Physicians

- Positive, long-term relationships with 1,800 participating practices and 6000+ providers
- 91.6% provider satisfaction for care management services



Saving Millions of Dollars

- Five industry-published evaluations concluded CCNC produces substantial savings
- Three external evaluations considering CCNC's total enrollment found savings of \$3 for every \$1 invested

An Approach to Care Validated by National Experts

CCNC's work is recognized and validated by industry experts nationwide. The accolades are welcomed—but we're most proud of the acknowledgement that our approach to care truly makes a difference.



Fully Accredited Statewide

- Full three-year accreditation from NCQA in Case Management
- Networks covering all 100 North Carolina counties

Accountability

Collaboration

Excellence

Innovation

Meeting and Exceeding Industry Quality Metrics

Diabetes:

- 26.1% of beneficiaries with poor diabetes control – *20 percentage points* better than the HEDIS mean
- 60.9% of beneficiaries with good diabetes control – *15 percentage points* above HEDIS mean

Blood pressure:

- 69.5% of beneficiaries have adequate control of their blood pressure – *15 percentage points* above HEDIS mean

Pediatrics:

- 82% of 13-year-olds receive the recommended immunizations for adolescents – *10 percentage points* above HEDIS mean
- 70% of children receive the recommended six well-child visits by 15 months of age
- Over 90% of children receive appropriate early childhood developmental and behavioral screening at well visits (North Carolina is national leader in this area)

Maternal Health:

- 78% of PMH deliveries received a risk screening
- Unintended pregnancy rate has dropped to 45.4% from 50.3% in FY14

Peer Reviewed Journals Confirm CCNC Benefits

- Health Affairs
- Population Health Management
- NC Medical Journal
- The Advisory Board

National and State Awards



2016 Distinguished Service Award, NC Academy of Family Physicians



2016 Hearst Health Prize, Hearst Health and the Jefferson College of Population Health



2013 Wellness Frontiers Award, Healthcare Leadership Council



2007 Annie E. Casey Innovations Award, Harvard University's John F. Kennedy School of Government

For more information about how you can bring the proven benefits of CCNC to your members, contact:

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