

TCPI Change Package: Transforming Clinical Practice

Driver Diagram

The TCPI Change Package, which is built on the driver diagram model below, describes the changes needed to transform clinical practice and meet TCPI goals. The driver diagram shows the relationships among goals, the primary drivers that contribute to achieving those goals, and the subsequent factors that are necessary to achieve the primary drivers. The change package is a compilation of the interventions developed and tested by others.

<u>TCPI AIMs/Goals</u>	<u>Primary Drivers</u>	<u>Secondary Drivers</u>
<p>(1) Support more than 140,000 clinicians in their practice transformation work.</p> <p>(2) Build the evidence based on practice transformation so that effective solutions can be scaled.</p> <p>(3) Improve health outcomes for millions of Medicare, Medicaid and CHIP beneficiaries and other patients.</p>	<p>Patient and Family-Centered Care Design</p>	<p>1.1 Patient & family engagement</p> <p>1.2 Team-based relationships</p> <p>1.3 Population management</p> <p>1.4 Practice as a community partner</p> <p>1.5 Coordinated care delivery</p> <p>1.6 Organized, evidence based care</p> <p>1.7 Enhanced Access</p>
<p>(4) Reduce unnecessary hospitalizations for 5 million patients.</p> <p>(5) Sustain efficient care delivery by reducing unnecessary testing and procedures.</p>	<p>Continuous, Data-Driven Quality Improvement</p>	<p>2.1 Engaged and committed leadership</p> <p>2.2 Quality improvement strategy supporting a culture of quality and safety</p> <p>2.3 Transparent measurement and monitoring</p> <p>2.4 Optimal use of HIT</p>
<p>(6) Generate \$1 to \$4 billion in savings to the federal government and commercial payers.</p> <p>(7) Transition 75% of practices completing the program to participate in Alternative Payment Models</p>	<p>Sustainable Business Operations</p>	<p>3.1 Strategic use of practice revenue</p> <p>3.2 Staff vitality and joy in work</p> <p>3.3 Capability to analyze and document value</p> <p>3.4 Efficiency of operation</p>

Providers may use the TCPI Change Package to guide their transformation efforts. It is organized around three management functions that will drive performance, quality, and success.

Primary Drivers

1. Person and Family-Centered
Care Design

PERFORMANCE

2. Continuous, Data-Driven
Quality Improvement

QUALITY

3. Sustainable Business
Operations

SUCCESS

Person and family-centered care design allows the practice to combine the evidence base with the voice of the patient and family. It allows the practice to tailor care delivery to meet the needs of individual patients and the entire population served. Through the coordinated efforts of an expanded care team, in partnership with patients, families, and community, the practice can promise results.

Continuous, data-driven quality improvement reflects the practice's commitment to quality. It's about understanding performance at all levels and bringing systems, technology, and people together to make the practice better in many ways. It means empowering every person in the practice to innovate and improve.

Sustainable business operations provide the infrastructure and capabilities to support the right workforce, efficient workflows, and a high value product. Success is seen in positive patient experiences, staff that experience joy in their work, and resources for investing in the practice's future.