CC4C services are provided by local health departments in partnership with Community Care of North Carolina and the NC Division of Medical Assistance. More information is available from:

- Your local health department (ncalhd.org/county.htm), or
- Your local community care network (www.communitycarenc.org/our-networks), or
- The Children with Special Health Care Needs Help Line at 800-737-3028.

For more information, contact:

north carolina medicaid

NCPH North Carolina Public Health

Community Care of North Carolina

CC4C Care Coordination for Children

Improving Your Child's Care

How Can CC4C Benefit Your Family?

The goal of CC4C is to improve your child's care by linking you to services that will meet the specific needs of your child and family.

Care Coordination for Children (CC4C) is a program offered at no charge for children birth to 5 years of age who:

- Have long term medical conditions; and/or
- Are dealing with challenging levels of stress; and/or
- Are referred by the child's doctor

When the care manager receives a referral, they will talk with you to determine whether your child and family could benefit from CC4C services.

For eligible families who want CC4C services, a CC4C plan of care is developed by the family and the CC4C care manager.

CC4C care managers work with families through:

- home visits
- phone calls
- visit the doctor with you
- other types of contacts

How often we are in touch with you depends on the needs and desires of your family.

What CC4C Care Managers Do:

- Recognize **you** as the expert on your child.
- Ask you about your child's and family's needs, concerns, goals, and questions.
- Work with you to help you build a strong link to a **medical home** (regular doctor) for your child.
- Work with your child's health care providers to be sure you get what you need.
- Offer referrals to community resources to meet your family's specific needs.
- Assist families dealing with challenging levels of stress.
- Offer information on health and family topics, including child growth and development.
- Take the time to talk about your child's health and development.
- Help you get answers to your questions.