



Provider Portal Link: <https://portal.n3cn.org>

November 2013 Provider Portal Release Notes


We are pleased to announce the following enhancements to the Provider Portal Application.

➤ **Patient Profile>Care Team>Care Coordination Section**

A **Provider** now has the ability to send a **1-way message** to a selected patient's **Network Care Manager** by using the below messaging functionality.

To send a message:

- A User must click on the 'envelope icon ' next to the 'Primary Care Mngr' name. (see below screenshot)

Care Coordination				Print Care Team Print Patient Profile	
Resources:					
CCNC Network: Not linked to a CCNC network				Phone:	Fax:
Primary Care Mngr:	 Chase Haddix	Care Mngmt. Status: Deferred	Last Contact: 9/27/2005	Phone: (877) 650-3766	Fax:
Network Pharmacist:				Phone:	Fax:
Mental Health Local Management Entity (LME):				Phone:	

Claims Paid Through: 6/27/2013

- A "Message" popup window will then display with patient's network care manager's name and email address populated (as a recipient of message) as shown below.

- User will then need to select a **'Priority'** indicator (High, Medium, or Low), type in the message details in **"Message"** textbox, and click on **"Send"** button. (see above screenshot)
- To close **"Message"** popup window without sending the message, user will need to click **"X"** button on the upper-right corner of the popup window. (see above screenshot)

➤ **Home>My Sent Messages (All Patients)**

Sent Messages - 1 unread messages								
Sent On	To	Patient	DOB	Priority	Message	Read?	Read On	
1/26/2013	Trista Pfeiffenberger (tpfeiffenberger@n3cn.org)			L	Pls. Ignore Test			

- Messages sent by **user** to Network Care Managers and Network Pharmacists will appear in the above section.

↑
 'Read?' and Read On' gets populated when Care Manager reads the message

➤ Patient Profile>Medications>Consolidated Medication List

Consolidated Medication List

Options: [Print History](#) | [Print Pocket Med List](#) | [Print Drug Therapy Problem Report](#)

Prescription Fill History Current Regimen Complete History From: 10/15/2012 To: 10/15/2013 View

Fill Date	Drug Description	Qty	Days	Paid	Class	DOC	DTP	Gap	AI	Prescriber	Pharmacy	Source
8/14/13	LIPITOR TAB 10MG			\$0	ANTIHYPERP... ANTIHYPERTENSIVE		2			Unknown	Unknown	User*** (1)
7/09/13	ATORVASTATIN TAB 20MG	90	90	\$0			0			Unknown	Unknown	User*** (1)

Other Entries Active All

Added On	Drug Description	Frequency	Class	DOC	DTP	List Type	Site	Added By	Source
9/23/13	LISINOPRIL TAB 10MG		ANTIHYPERTEN... ANTIHYPERTENSIVE		1	Discharge	Wilson Medical Center	Donna Batts	User*** (8)
8/29/13	ROBITUSSIN SYP 100/5ML	q4h	COUGH/COLD/A... ANTICHOLINERGIC		0	Nursing Home	Raleigh Living and Rehab	Neil Williams	User*** (1)

- Added 'Print Drug Therapy Problem Report' option.
- DTP (drug therapy problem) column added under 'Prescription Fill History' for 'Current Regimen' and 'Complete History' views.
- DTP (drug therapy problem) column added under 'Other Entries' for 'Active' and 'All' views.
- Added hover over DTP column header name to spell out DTP as 'Drug therapy problems'.
- Added hover over DTP number in column to display: date, problem group and problem type of drug therapy problems.
- User can click on number in DTP column to open 'Drug Therapy Problems Report'.

➤ Drug Therapy Problems Report

pharmacy ehome

Drug Therapy Problems Report

Report Print Date: 10/28/2013

Patient: Test (Patient ID: 000158161A)

DOB: 1/1/1900

#	Date	Created By	Drug	Additional Drug	Problem Type	Response	Task
1.	10/27/2013	CAPCP Test			Concern for potential side effects	Modified	

Modified Response: test modify Matrix

Notes: Added On: 10/27/2013, Added By: CAPCP Test, DTP Notes: test modify Matrix

- Added DTP (drug therapy problem) response's comment as shown above.

➤ **Pre-registration Automated Email message**

- **When a User pre-registers using the ‘[Pre-register a new user? Click here](#)’ link, located on the Provider Portal log-in page, a pre-registration automated email message is sent to the designated network NAM and the pre-registered user. This automated email message was revised to now display the pre-registered user’s email address; Credentials; Role; Organization and Phone Number. (see below screen shot)**

Dear Test User2,

This is an automated e-mail from North Carolina Community Care Networks Informatics Center in response to your account pre-registration request.

Your account pre-registration request has been received. Network Account Manager (NAM name inserted) from (Network Name inserted) will contact you to complete your account registration process. If you do not get your login information in 3 business days, please email support@n3cn.org.

Pre-registration Request Information:
Email: testuser2@wakedocs.org
Credentials: Non-Licensed Personnel
Role: Practice - Clerical or Admin
Organization: ABC Pediatrics
Phone: (919) 387-3670

If you have any questions about this release, please contact Manny Baksh @ (919) 926-3929.