

North Carolina Controlled Substance Reporting System (CSRS) –

Overview and Access Information

The NC CSRS collects controlled substance prescriptions data within 72 hours of being dispensed and makes this information available to prescribers and dispensers. The system is used as a clinical tool to improve patient care and safety while avoiding potential drug interactions and identifying individuals that are in need of referral to substances abuse treatment. In addition, prescribers can audit their personal controlled substances prescribing history.

NC Controlled Substance

Reporting System

Phone: (919) 733-1765

NC CSRS- What is it?

- Web-based statewide reporting system established by NC law in 2005. Live in 2007.
- Pharmacies are required to transmit to centralized database within 3 business days of dispensing controlled substance (new requirement as of Jan 2014, previously once weekly)
- Tracks claims from all payer sources (including cash paid)

Prescriber/Pharmacist Enrollment

All prescribers, pharmacists, and delegates may apply through the NC CSRS website by performing the following steps:

1. Open <https://nccsrs.hidinc.com/ncsignup.html> , where a login window will be displayed. You will be locked out unless you follow steps 2 and 3 below.
2. Enter newacct in the User Name field.
3. Enter welcome in the Password field.
4. Follow the instructions on the screen to complete your registration.

Prescribers can also register online through their respective licensing boards (NC Medical Board, NC Board of Pharmacy, or NC Board of Nursing). Click below to link to your specific licensee form.

Delegate Account Authorization and Access

Senate Bill 222 established that *a practitioner or dispenser authorized to receive information from the CSRS may delegate the authority to receive information to others working under their supervision or direction.*

The supervising prescriber with DEA registration must have CSRS account (master account). Delegate accounts can be created under an already-established Master account. The Master registrant is responsible for each of their delegates. Delegate accounts must be updated annually, or the account will become inactive.

CSRS Do's and Don'ts

DO

- Check the database prior to prescribing or dispensing a controlled substance.
- Notify your patients that you use the system.
- Discuss findings of concern with your patients.
- Listen to your patients when they say the system is in error and contact us for further assistance.
- Use treatment agreements when appropriate.
- Report forgeries to law enforcement.
- Inform us of non-reporting pharmacies.
- Educate your colleagues about the value of the system.
- Invite CSRS staff to make a presentation at a meeting to educate your peers.
- Educate patients about safe storage of controlled substances.

DON'T

- Use the CSRS to screen out-patients.
- Allow office personnel to check the CSRS for you. Unless they are registered as a delegate (coming soon).
- Assume all CSRS data is the absolute truth.
- Discharge patients misusing controlled substances without intervening and attempting to refer for substance abuse treatment or pain management.
- Refer suspected "doctor shoppers" to police unless there is evidence from sources other than the CSRS.
- Give CSRS information to law enforcement unless there is evidence of forgery.
- Give patients a copy of CSRS data.

Resources:

Users guide to NC-CSRS: https://nccsrsp.hidinc.com/NC_RxSentry_TrainingGuide_Practitioners.pdf