CCNC supports revised opioid safety policies

Revamping CCNC’s care management model

Talley, Earls honored for five years of service at CCNC

The three primary areas where the DMA opioid policy is changing and where clinical edits will apply are:

• Exceed 120mg of morphine equivalents (MME) per day
• Are greater than a 14-day supply of any opioid
• Are non-preferred opioid products of the NC Medicaid Preferred Drug List (PDL)

Resource materials can be found on the CCNC Opioid Safety webpage, as well as the DMA outpatient pharmacy and NCTracks websites. Click here or go to http://bit.ly/ccnc-opioid.

HMA and CCNC form strategic partnership

Earlier this month, Health Management Associates (HMA) and Community Care of North Carolina (CCNC) announced the formation of a strategic partnership to offer providers and payers innovative solutions to complex healthcare challenges.

"CCNC and HMA bring complementary skills to the table, and we look forward to working with payers and providers to find new and better ways to improve quality, reduce costs and provide greater value," said L. Allen Dobson, Jr., MD, President and CEO of CCNC.

Raleigh sees solar eclipse

CCNC employees armed with protective glasses gathered outside last month to gaze at the rare total eclipse passing from coast to coast in America. Although not in the path of totality, Raleigh was able to view a partial eclipse from 2:44 p.m. to 2:46 p.m., and for these brief two minutes the CCNC Central Office was closed. The next total solar eclipse, according to NASA, is on April 8, 2024, though the path of totality will not cross North Carolina.

Charles Talley (left)
HEALTH EDUCATOR

I have been involved with CCNC since its inception as ACCESS II and III, first as medical director of my local network (now Partnership for Community Care) until 2012, when I came to the central office as Director of Pediatric Programs.

My passion for CCNC stems from our focus on quality of care to improve patient outcomes, and its creation from the collaborative work of pediatricians and family physicians with state innovators like Jim Bernstein.

Marian Earls (right)
DEPUTY CHIEF MEDICAL OFFICER

Celebrating 5 Years!

Five years ago I was grateful for the opportunity to join CCNC and now, 5 years later, I appreciate even more the opportunity to continue being a part of CCNC’s ongoing mission to improve peoples’ health & quality of life.

Price Pritchett once said, “Excellence never happens by accident. We have to make it happen. And our methods matter every bit as much as our results.”

I agree with that – it is my belief that the way we interact with patients matters as much as the outcomes we want.

Charles Talley (left)
HEALTH EDUCATOR

Black moms die in childbirth 3 times as often as white moms.

Except in North Carolina.

Source: Vox.com, 2017


Latest Data Briefs from CCNC


• Examines how Impactability Scores™ can reduce 30-day readmission rates and boost savings.


• Reviews multiple studies validating significant savings from CCNC’s quality-first approach.

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CCNC recognized in new Deloitte study

Although most Medicaid alternative payment methods do not have documented savings, a new Deloitte survey found CCNC is one of only two exceptions.

The study notes annual savings of $312 per beneficiary in Community Care of North Carolina medical homes.

Click here to read more


Steve Cline awarded Order of the Long Leaf Pine

Congratulations to Steve Cline, DDS, Senior Vice President President for Strategic Partnerships on being awarded the Order of the Long Leaf Pine, one of the state's most prestigious awards from Roy Cooper, Governor of North Carolina.

Cline received the award at a surprise ceremony in Raleigh on August 1, 2017 honoring him for 30 years of service to the State of North Carolina and for his long career furthering the aims of public health.

CCNC Care Management Staff Present Work at National CMSA Conference

Staff of CCNC’s Central Office and AccessCare recently presented at the 2017 Case Management Society of America (CMSA) Conference in Austin, Texas. Barbara McNeill and Avera White presented “Real-World Care Management Expertise and Risk Stratification.” They discussed efforts to integrate CCNC’s Impactability Score™ into the case management process to enhance identification and prioritization of patients who can benefit most from care management. The group also presented four posters:

- Barbara McNeill and Avera White presented “New Kids on the Block: Bridging the Practice Gap,” describing CCNC’s Competency-Based/Preceptor-Guided Orientation Program, an evidence-based orientation for new care managers in all 14 CCNC networks.
- Debbie Murray presented “Cross-Sector System Improves Continuum of Care for Sickle Cell Patients,” focused on CCNC Call Center’s collaboration with community partners focused on sickle cell patients.
- Sherri Branski, Vicky Epps, Juanita Larkins, Treiste Newton, Marcelletta Miles and Sheri McCall presented “Enhanced Roles for Case Managers: Integrated Health Models” (displaying cost-effective integration of primary care and behavioral health care). The same group also presented “Conscious Leadership Leads to Compassionate Care” (describing bringing a higher sense of awareness to leaders to promote compassionate care and Triple Aim outcomes).

Thanks to the Care Management teams for the representing CCNC at this national conference!

Click here for Deloitte's full study

Alternative Payment Models in Medicaid


Barbara McNeill (left) and Avera White (right)
at the 2017 CMSA conference
CCNC revamps care management model

With an eye to the evolving healthcare market, CCNC is revamping its award-winning Care Management Model with an eye to incorporating updated technology and increasing efficiency throughout the process.

“We put together a diverse workgroup that examined our process from top to bottom,” said Jamie Philyaw, CCNC’s Vice President for Care Management. “We came up with an approach that is more targeted and efficient, lowering costs while still getting the patient outcomes for which CCNC is known.”

CCNC will leverage new technology for the exchange of information among clinicians and is preparing to work with a broader range of populations, including Medicare Advantage and commercial business.

CPESN<sup>SM</sup> USA board of managers meet in Raleigh

The Community Pharmacy Enhanced Services Network<sup>SM</sup> USA leadership team recently hosted its first board meeting at the CCNC central office. The company’s newly appointed Board of Managers ratified the Fiscal Year 2017–18 Strategic Plan among other milestone motions.

CPESN<sup>SM</sup> USA Board of Managers includes: B. Douglas Hoey, RPh, MBA, CEO of the National Community Pharmacists Association and L. Allen Dobson, Jr., MD, President and CEO of CCNC. Five new board appointees will be added during their next meeting on October 18, 2017 in Orlando.