Keeping Kids Well Project:
Provider Tip Sheet on Well-Child Visits for Ages 0-18

**WHY**

<table>
<thead>
<tr>
<th>Prevention</th>
<th>Evaluation</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Give scheduled immunizations</td>
<td>• Evaluate growth &amp; development, social behaviors, and learning</td>
</tr>
<tr>
<td>• Discuss nutrition and safety in the home and at school</td>
<td>• Raise concerns</td>
</tr>
<tr>
<td>• Track growth and development</td>
<td>• Identify parent/guardian/child concerns such as development, behavior, sleep, eating or getting along with other family members</td>
</tr>
<tr>
<td>• Provide continuity of care in comprehensive health supervision and avoid fragmentation of care</td>
<td></td>
</tr>
</tbody>
</table>

**Evidence**

- The American Academy of Pediatrics (AAP) recommends well-child visits as a way for pediatricians and parents to serve the needs of children
- Follow the Bright Futures/AAP comprehensive health guidelines for well-child care, “[Recommendations for Preventive Pediatric Healthcare](https://AAP.org)”; also known as the periodicity schedule

**RECOMMENDED ACTIONS**

The Community Care of North Carolina (CCNC) CareImpact™ Value-Based Practice Dashboard Recommended Actions is a patient list which includes care gaps on relevant quality measures, prioritized with patients at highest need of follow-up. This list is built on claims.
Keeping Kids Well

data and is updated weekly. For practices that are members of CCNC’s clinically integrated network, CCPN (Community Care Physician Network), your CCNC practice support coach can assist in pulling a Recommended Actions report that will highlight care gaps for your patients.

- Red = High Priority
- Orange = Medium Priority
- Yellow = Low Priority

Practices who are not CCPN practices will not have access to this feature. However, your practice coach will help leverage your EHR to identify patients for outreach. Specifically, the coach will assist practices in pulling reports on overdue well-child visits from your practice’s EHR.

**WELL-CHILD VISIT CODES**

- **CPT:** 99381 - 99385, 99391 - 99395, 99461
- **ICD-10:** Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.5, Z00.8, Z02.0-Z02.6, Z02.71, Z02.82, Z76.1, Z76.2

**HOW TO MEASURE YOUR PRACTICE’S WELL-CHILD VISITS**

<table>
<thead>
<tr>
<th>Measure</th>
<th>Measure Specification</th>
</tr>
</thead>
</table>
| **Well-Child Visits in the First 15 Months of Life:** | **Numerator:** Children who received at least one well-child visit with a PCP during the measurement year  
**Denominator:** Children 15 months of age as of the end of the measurement year  
**Exclusions:** None  
**The percentage of children 15 months of age who had six well-child visits with a PCP during the measurement year**  
**Alignment:** HEDIS  
**Data Source:** Claims |

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### Measure

**Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life:**

Assesses children 3-6 years of age who received one or more well-child visits with a primary care practitioner during the measurement year.

**Measure Specification**

- **Numerator:** Children who received at least one well-child visit with a PCP during the measurement year
- **Denominator:** Children 3-6 years of age as of the end of the measurement year
- **Exclusions:** None
- **Alignment:** HEDIS
- **Data Source:** Claims

### Measure

**Adolescent Well-Care Visits:**

Assesses adolescents and young adults 12-18 years of age who had at least one comprehensive well-care visit with a primary care practitioner or an OB/GYN practitioner during the measurement year.

**Measure Specification**

- **Numerator:** Adolescents who received at least one comprehensive well-care visit with a PCP during the measurement year
- **Denominator:** Adolescents 12-18 years of age as of the end of the measurement year
- **Exclusions:** None
- **Alignment:** HEDIS
- **Data Source:** Claims

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**TELEMEDICINE WELL-CHILD VISIT CODES**

The NC Medicaid and Health Choice Telemedicine and Telepsychiatry Clinical Coverage Policy To Improve Delivery of Remote Care to Medicaid and Health Choice Beneficiaries – [Full Policy and Codes here](#).
### Children Under 24 Months*: Eligible Telemedicine Service Codes

*May only be provided to children under 24 months in extenuating circumstances, justification must be well-documented in the patient’s chart.

<table>
<thead>
<tr>
<th>Codes</th>
<th>Modifiers (NC Medicaid)</th>
<th>Modifiers (NC Health Choice)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>99381</td>
<td>EP-GT-CR</td>
<td>TJ-GT-CR</td>
<td>Initial comprehensive preventive medicine evaluation and management of an individual, new patient, early childhood (younger than 1 year)</td>
</tr>
<tr>
<td>99382</td>
<td>EP-GT-CR</td>
<td>TJ-GT-CR</td>
<td>Initial comprehensive preventative medicine evaluation and management of an individual, new patient, early childhood (age 1 through 4 years)</td>
</tr>
<tr>
<td>99391</td>
<td>EP-GT-CR</td>
<td>TJ-GT-CR</td>
<td>Periodic comprehensive preventive medicine reevaluation and management of an individual, established patient, infant (younger than 1 year)</td>
</tr>
<tr>
<td>99392</td>
<td>EP-GT-CR</td>
<td>TJ-GT-CR</td>
<td>Periodic comprehensive preventative medicine reevaluation and management of an individual, established patient, early childhood (1 through 4 years)</td>
</tr>
</tbody>
</table>

### Children 24 Months and Older: Eligible Telemedicine Service Codes

<table>
<thead>
<tr>
<th>Codes</th>
<th>Modifiers (NC Medicaid)</th>
<th>Modifiers (NC Health Choice)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>99382</td>
<td>EP-GT-CR</td>
<td>TJ-GT-CR</td>
<td>Initial comprehensive preventative medicine evaluation and management of an individual, new patient, early childhood (age 1 through 4 years)</td>
</tr>
<tr>
<td>99383</td>
<td>EP-GT-CR</td>
<td>TJ-GT-CR</td>
<td>Initial comprehensive preventative medicine evaluation and management of an individual, new patient, late childhood (age 5 through 11 years)</td>
</tr>
<tr>
<td></td>
<td>Rep.</td>
<td>TJ-GT-CR</td>
<td>Description</td>
</tr>
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</tr>
<tr>
<td>99384</td>
<td>EP-GT-CR</td>
<td>TJ-GT-CR</td>
<td>Initial comprehensive preventative medicine evaluation and management of an individual, new patient, adolescent (age 12 through 17 years)</td>
</tr>
<tr>
<td>99385</td>
<td>EP-GT-CR</td>
<td>TJ-GT-CR</td>
<td>Initial comprehensive preventative medicine evaluation and management of an individual, new patient, (18 + years)</td>
</tr>
</tbody>
</table>

**TIPS ON RUNNING REPORTS FROM YOUR EHR**

- Use the Report functionality if available within the EHR or Practice Management reporting software to identify lists of children not seen in past 12 months.
- Remember to remove patients already scheduled for their well-child visits from any list.
- When exporting this report, include demographic data (Name, DOB, Last Vaccine Administration Date(s), Patient Address, and Phone Number) to make the outreach effort more seamless.
- If needed, locate your vendor’s reporting manual to walk you through this process.
- If needed, reach out to your vendor for guidance or support in pulling specific reports.
- Use [Coding for Pediatric Preventive Care](#), a guide that matches the visits on the Bright Futures/AAP Periodicity Schedule with CPT and ICD-10 codes

**WE CAN HELP!**

- For a comprehensive Provider and Patient Resource Guide on Keeping Kids Well, please visit: [https://www.communitycarenc.org/keeping-kids-well](https://www.communitycarenc.org/keeping-kids-well)
- We would like to support your practice in understanding the data, developing workflows for patient outreach, and in meeting this important measure and quality benchmark! Please contact your local CCNC or AHEC practice coach.